

Report on An Interprofessional Student Viewing of “To Err is Human” Documentary

Fall 2020

While there has been significant progress over the past decade in improving patient safety, medical errors continue to be prevalent in both acute care settings and ambulatory care settings resulting in deaths, injuries, and healthcare expenditures in the United States. Massachusetts is no different as the [Betsy Lehman Center for Patient Safety](#) reported in 2019.

367 STUDENTS

29 FACILITATORS

FIVE INSTITUTIONS
American International College
Bay Path University
Elms College
University of Massachusetts, Amherst
Western New England University

SEVEN DISCIPLINES
Audiology
Nursing
Pharmacy
Physician Assistant
Public Health
Occupational Therapy
Speech Language Pathology

A program of the Pioneer Valley Interprofessional Education Collaborative



Overview

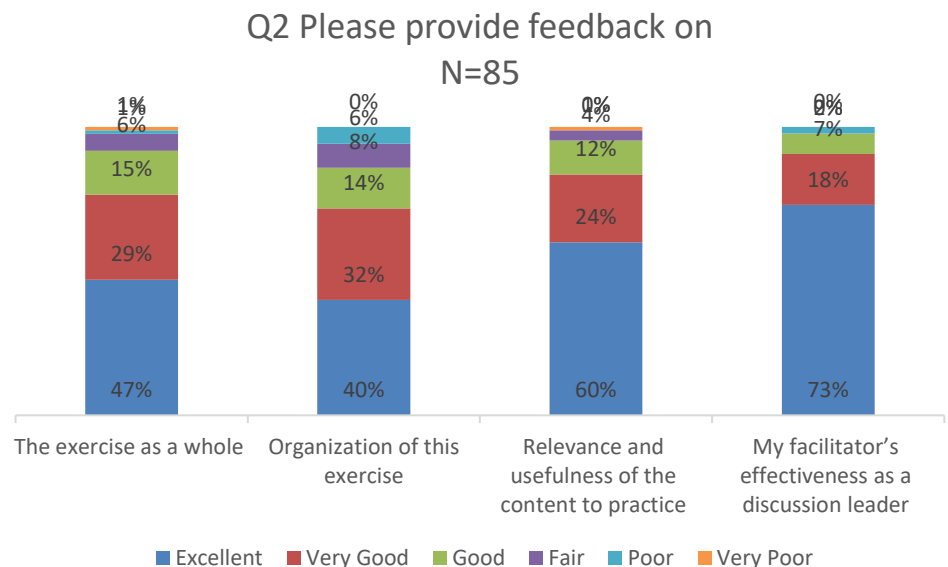
Interprofessional Collaborative Practice (IPCP) has been proven to improve patient outcomes, reduce costs, and improve job satisfaction. IPCP involves teamwork. However in order to function as a team, members need to maintain a climate of mutual respect and shared values, understand the roles and responsibilities of the members, communicate effectively, and apply the principles of effective teamwork. These are [the Interprofessional Education Collaborative’s \(IPEC\) Core Competency](#) for IPCP.

While it is important to gain the knowledge, skills, and abilities of a chosen health care profession, it is equally important that a professional enter practice “team-ready”. This movie viewing and discussion is aimed at increasing the awareness of medical errors, considering solutions, and learning from, with, and about other healthcare team members.

Program

- 7:00 pm – 7:10 pm - Program Introduction
- 7:10 pm – 8:20 pm - Viewing of the Movie
- 8:20 pm – 8:50 pm - Facilitated Discussion
- 8:50 pm – 9:00 pm – Report Out Closing Remarks

Evaluation



STUDENTS' FEEDBACK AND COMMENTS

1. It was great and very informational.
2. Well done
3. It was a nice video because I learned a lot from medication errors
4. This meeting was very informing and interesting!
5. More time should be available for the discussion to get further into topics.
6. Overall, great job and was interesting to hear about other professions.
7. It was very interesting and I gained knowledge for this presentation.
8. I believe that the discussion aspect of this was a great way to show many perspectives and the relation of values across the health fields.
9. The severity of errors was much more drastic in other professions compared to OT
10. Great film.
11. Great event, perhaps next time incorporate a poll question. I'd love to see an updated movie as so much has changed since then.
12. The group I was in had a great discussion which made the zoom meeting worthwhile. The movie touched on thoughts that have crossed my mind but demonstrated and explained them in a way that was new to me and I have learned a lot. The technical difficulties in the beginning and especially the fact that 40 people could not get into the meeting should not have occurred. Should have been addressed before the meeting.
13. The presentation and the structure are very well organized. Make sure to let more people in next time, but overall it was great. Thank you for the great choice of movie.
14. I hope that this movie is shared to many others individuals world wide. This was a very beneficial meeting that we had held tonight. I would gladly participate in many more to come. I think it is very important for everyone not only in health care to ensure safety and reduce errors in all professions.
15. I thought this was a great presentation and I loved getting to hear from people from other disciplines. This is so important for all of us to be familiar with and I'm glad I had the chance to attend.
16. I thought that the movie was very interesting and extremely eye opening. We have talked about medication errors in class multiple times but have never gone into depth the way that the movie does.
17. I think that presentation provided us new Health Care workers with a lot of information to consider and strive to implement in our individual practices.
18. Increase the attendance so all may join without difficulties
19. I really enjoyed this opportunity to discuss the types of medical errors that can occur in different areas of practice. I learned a lot about error prevention in different areas of practice as well.
20. Good program! Really enjoyed the conversation with other students at the end!
21. It was difficult to watch the video with lagging and internet connections. I did enjoy the breakout groups and having a facilitator guide the discussion.
22. This was a very informational event. I truly enjoyed this event, even though it is sad to see that people have gone through such horrible experience that ultimately could have been prevented.
23. An important topic to talk about
24. It was really hard to follow on zoom because it literally kept freezing like every 5 minutes so I would miss a chunk of what they were talking about and it was difficult to string along after missing out on pieces.
25. This program was not effective on zoom. Continuing to talk about healthcare errors will not help anything unless those IN practice are continuing learning
26. Captioning on the movie would have been helpful.
27. The exercise after the program really gave additional benefit to the experience vs. if we only watched the video.

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| 28. I'm not sure about the other classes but our PharmD class has a kinetics exam tomorrow. It would be really nice to have this scheduled during a non-exam week. I have to study twice as much as any other class for kinetics, which is 4 credits, I shouldn't have to sacrifice my time and grade for a 0 credit course. Obviously no tests were done on internet strength of the host because it doesn't matter what our strength is, if the host cannot handle a certain amount of people then the quality will decrease exponentially. I really could only hear because the video barely played. This is relevant, I'll give you that and I love that we could do this with other future healthcare professionals but I cannot stress how badly this should've not been scheduled around our kinetics exam. |
| 29. Movie was good. I wish it could've been in person. |
| 30. The movie was hard to hear sometimes and lagged on the hosts screen but was otherwise good. |
| 31. The movie had a lot of lag and made it difficult to watch and the sound of the movie also cut out a few times. |
| 32. Thank you for let me watch this movie |
| 33. The quality of the movie was poor and was hard to follow. the audio was good. |
| 34. This was a great experience and I am very happy to have been a part of it! |
| 35. I just wish the movie was not so choppy because I feel like I didn't get to fully enjoy it. |
| 36. Very interesting and eye opening! Thank you for doing this, it is so important that we learn about this topic. |
| 37. I was very proud to be apart of this with such great leaders. The film that was presented was very necessary and I learned so much on how to be a better provider in the future. Thank you |
| 38. It was amazing to have this conversation and a very important conversation to have. Extremely happy my program had us attend! |
| 39. I think longer discussion time and a shorter video would be more of a benefit for this topic. |
| 40. Very important topic and good conversations overall |
| 41. I thought this presentation was rather eye opening and makes me think more about how I as a future healthcare professional can combat this epidemic that takes place everyday in the healthcare field |
| 42. Really enjoyed this meeting. I felt like I gained a lot of knowledge and input. |
| 43. I'm not sure if there is a better way to do the video but the video was choppy when using it on the zoom platform, possibly because of how many participants there were |