

An Interprofessional Student Viewing of "To Err is Human"

2021 Program Report

While there has been significant progress over the past decade in improving patient safety, medical errors continue to be prevalent in both acute care settings and ambulatory care settings resulting in deaths, injuries, and healthcare expenditures in the United States. Massachusetts is no different as the [Betsy Lehman Center for Patient Safety reported in 2019](#).

Purpose

Interprofessional Collaborative Practice (IPCP) has been proven to improve patient outcomes, reduce costs, and improve job satisfaction. IPCP involves teamwork. However in order to function as a team, members need to maintain a climate of mutual respect and shared values, understand the roles and responsibilities of the members, communicate effectively, and apply the principles of effective teamwork. These are [the Interprofessional Education Collaborative's \(IPEC\) Core Competency](#) for IPCP.

While it is important to gain the knowledge, skills, and abilities of a chosen health care profession, it is equally important that a professional enter practice "team-ready". This movie viewing and discussion is intended to increase the awareness of medical errors, considering solutions, and learning from, with, and about other healthcare team members.



8 Educational Institutions

- American International College
- Bay Path University
- Central Maine Community College
- Elms College
- Springfield Technical Community College
- University of Massachusetts, Amherst
- Western New England University
- Westfield State University



266 Participants



Participant Feedback

- **(General praises):** Overall, I absolutely loved this activity! Gaining insight from various medical fields was great.
- I thought this very insightful and it was nice to hear from other students that are going into different medical professions. Thank you for the experience!
- This video opened up my eyes a little more to that fact that we are human and we do make mistakes but to take responsibility for your mistakes is something that we struggle with and denial is what we tend to choose more often. It's great to hear a story that could relate to people in general whether they have witnessed or have experiences medical errors.
- I think this session was very helpful and will benefit healthcare as a whole. It is very important for people to be aware that this is real and happens and that everyone makes mistakes. I am glad I attended this event. Thank you so much!
- The movie was really educative and it made me realize how easy and common medical mistakes are made in the healthcare settings. To err is human but we can work consciously as a team on lowering the impact of medical mistakes on patients and create a safer environment.
- Interesting activity! The documentary was beautifully done and educational. Thank you!
- This program was very knowledgeable towards many of our professions. It gave us perspectives that we may not focus on primarily as a whole, but now going through the program it has made me thoroughly think about the situation. I really enjoyed the video, followed by the discussion.

Participant Feedback

- Thank you! Great conversation and all around well organized!
- I really appreciated this event and the group discussion helped to open things up through the different eyes of the members of the interprofessional healthcare team.
- It was great to talk to different students from other career paths.
- It was an excellent experience and interesting meeting, I learn a lot from this meeting
- It was great to see communication is the key to everything.
- The video was very informative. Opening my eyes in seeing that yes we are human and make mistakes but we need to be cautious. Also as providers, nurses, etc we need to trust our gut feelings when we think something is not right. Always question anything that we may think isn't right.
- Thanks so much for this! I thought the video was super informative and I loved hearing from different fields regarding their take on this subject.
- This is an extremely important matter & imperative part of health care! Thank you!
- My facilitator did such a great job introducing and discussing the questions. Really appreciated that she included all the different health care fields into her statements. It felt very inclusive and team oriented.
- I love IPE events, I always walk away with so much from them.
- I enjoyed this, especially being able to discuss with other students from other schools
- Great video and great take home message
- Great experience to talk to other health professionals
- Thank you for this opportunity. This was an eye opening experience that I will take with me.
- This was very meaningful, thank you for the opportunity!
- This was a great opportunity. I enjoyed watching the film and having a discussion
- Thank you so much for providing an opportunity to view this video and bring awareness to the topic of medical errors. It is extremely relevant to my profession and future work.
- **(Way to Improve):** I think with the allotted time it is hard to have a thorough discussion but I do think the points made were great and that it was a very beneficial experience
- This overall was a very cool and eye-opening experience. I think if possible, sending the students the discussion questions beforehand may lead to an even fuller conversation. I think also due to how short the event was, it did feel like there was a decent amount left unsaid. I think (once COVID is over) an interdisciplinary conference focused on public health issues and interdisciplinary collaboration would be a fantastic resource and experience for everyone.
- I wish we had more time for a thorough discussion, but I was grateful for the time we had.
- This was a cool program to get to see other disciplines in other schools near mine. Maybe we could extend the invite to other schools in New England or around the country?
- I feel the information that was presented was very informative and useful but I would like to have done this in person, my WiFi connection wasn't working well and I feel I missed a lot of valuable information that was discussed in the breakout room
- Short but important discussions!